**Ashland County**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |

| Transit Provider Name:  | Ashland County Aging Unit- Senior Bus and Volunteer Driver Medical transportation www.ashlandaging.com |
| --- | --- |

| Contact Information | 400 Chappel Ave., Ste 100, Ashland WI 54806 715-682-4414 ext 0 or 1-888-682-7672 |
| --- | --- |
| Area Served | Ashland County |
| Consumers Served | Seniors aged 60 + and persons with disabilities |
| Door-to-Door/Curb Service | Door to door |
| Fare | Flat rate for bus, $1.00 per one-way in city, co-pay for volunteer driver |
| Office Hours | 8-4:30pm Mon-Fri |
| Operation Hours | 7:30-4:30 pm Mon-Fri for Bus |
| Advance Notice | Yes |
| CPR/First Aid Trained | No |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any for bus, medical for volunteer driver |
| Wheelchairs/Lifts/Cots | Yes/Yes/No on bus, ambulatory only for medical volunteer driver |

| Transit Provider Name:  | Bad River Transit System - https://www.badriver-nsn.gov/transit/ |
| --- | --- |

| Contact Information | 1-715-685-9461 |
| --- | --- |
| Area Served | Bad River Reservation and city of Ashland |
| Consumers Served | Seniors, persons with disabilities, all public |
| Door-to-Door/Curb Service | Bus Stop |
| Fare | $1.00 – discounts available through bus pass |
| Office Hours | 8:00 am – 5:00pm visit website for schedule |
| Operation Hours | 7am to 2am |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes/buses |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/Yes/No |

| Transit Provider Name:  | Indian Trails Bus Servicehttps://www.indiantrails.com |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | Leaves Ashland at 7:20am and is back at 8:40 pm |
| Acceptable reasons for needing transport | No restrictions |
| Wheelchairs/Lifts/Cots | No/No/No |
| Other | Large passenger buses |

| Transit Provider Name:  | Bay Area Rural Transit (BART)www.bartbus.com |
| --- | --- |

| Contact Information | 2216 6th St E Ashland, WI 54806 715-682-9664 |
| --- | --- |
| Area Served | Ashland, Bayfield, Washburn and Price |
| Consumers Served | Seniors, persons with disabilities, public |
| Door-to-Door/Curb Service | Bus Stop/Door to Door, Mobility Manager services – Many options available |
| Fare | Flat rate |
| Office Hours | Mon-Fri 6am-7pm, Sat. 8:30am-5:00pm |
| Operation Hours | Varies depending on service – please call |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes  |
| State Certified Vans | Yes – buses/vans |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/Yes/No  |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W 9th St N, Ladysmith, WI 54848 (715) 532-3727 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday |
| Operation Hours | 7 days a week, as needed and if available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible people |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Bay Mobility LLC |
| --- | --- |

| Contact Information | baymobilityllc@gmail.com 1-715-718-6688  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities, public |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 5:00 p.m. |
| Operation Hours | Monday-Saturday 8 a.m.-5 p.m. |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

**Bayfield County**

| Transit Provider Name:  | Bayfield County Aging and Disability Services – Transportation Assistance Program www.adrc-n-wi.org |
| --- | --- |

| Contact Information | 117 E 5th St. Bayfield – P.O. Box 100, Bayfield, WI 54891 (715) 373-3397 |
| --- | --- |
| Area Served | Bayfield County |
| Consumers Served | Elderly and persons with disabilities  |
| Door-to-Door/Curb Service | Door to Door |
| Fare | Minimum ride cost - $5.00 |
| Office Hours | 8:30-4:30, Monday-Friday |
| Operation Hours | Varies |
| Advance Notice | Yes |
| CPR/First Aid Trained | No |
| State Certified Vans | No |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any, just not for VEYO medical trips |
| Wheelchairs/Lifts/Cots | No |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | Call for Quote  |
| Office Hours | 5:30am – 5:30pm, Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any who can pay or gets VEYO/Medicaid |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Namekagon Transit – Bus/Van and Mobility Manager Services Available |
| --- | --- |

| Contact Information | 9790 County Hwy K Hayward, WI 54843 866-296-9599 or 715634-6633 |
| --- | --- |
| Area Served | Barron, Washburn, Sawyer, Bayfield & LCO |
| Consumers Served | General public, senior, disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | $1.00-$2.00 reduced varied for some |
| Office Hours | 8:00 a.m. -4:30 p.m. |
| Operation Hours | Varies by service call for current hours |
| Advance Notice | 24 hours for peak hours |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Yes/yes |
| Wheelchairs/Lifts/Cots | Yes |

| Transit Provider Name:  | Bay Area Rural Transit (BART) Varying Bus/Van Services |
| --- | --- |

| Contact Information | 2216 6th St E Ashland WI 54806 (715)-682-9664  |
| --- | --- |
| Area Served | Ashland, Bayfield, Price  |
| Consumers Served | Seniors, persons with disabilities, public |
| Door-to-Door/Curb Service | Bus Stop and Door to Door  |
| Fare | Flat rate |
| Office Hours | Mon.-Fri. 6 a.m.-7 p.m., Sat. 8:30 am-5 pm |
| Operation Hours | Can vary – Call for current hours  |
| Advance Notice | Usually but depends on service used |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes buses and vans |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |
| Other | Many options available call for information |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Bay Mobility LLC |
| --- | --- |

| Contact Information | baymobilityllc@gmail.com 1-715-718-6688  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities, public |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 5:00 p.m. |
| Operation Hours | Monday-Saturday 8 a.m.-5 p.m. |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday |
| Operation Hours | 7 days a week |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible people |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Bayfield County Veterans Service Office |
| --- | --- |

| Contact Information | PO Box 367, Washburn, WI 54891715-373-6137<https://www.bayfieldcounty.org/153/Veterans-Service-Office>  |
| --- | --- |
| Area Served | Bayfield County |
| Consumers Served | Bayfield County Veterans  |
| Fare | Call for rates |
| Office Hours | 8:00am-4:00pm to schedule a ride |
| Acceptable reasons for needing transport | Transportation to VA Medical Appointments |
| Wheelchairs/Lifts/Cots | Wheelchair accessible and personal vehicles utilized |

| Transit Provider Name:  | Indian Trails Bus Service<https://www.indiantrails.com> |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Consumers Served | Any |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | 7 days a week. Leaves Ashland at 7:20am and is back at 8:40 pm |
| Advance Notice | No |
| Acceptable reasons for needing transport | No restrictions |

| Transit Provider Name:  | Red Cliff Transit System - http://redcliff-nsn.gov/community/resources/transportation-babaamaadizi |
| --- | --- |

| Contact Information | 88385 Pike Road, Hwy 13, Bayfield, WI 54814715-779-3700. Call 715-682-9664 to request a ride |
| --- | --- |
| Area Served | Red Cliff and immediate surrounding areas |
| Consumers Served | Demand response  |
| Door-to-Door/Curb Service | Door to Door |
| Fare | $1 - $2 |
| Operation Hours | Monday-Friday: 6:00 a.m. – 8 p.m. Saturday: 8 a.m. – 4:30 p.m. |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Small buses with wheelchair lifts |

**Burnett County**

| Transit Provider Name:  | ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org |
| --- | --- |

| Contact Information | 100 Polk County Plaza, Suite 60, Balsam Lake, WI 54810 Call 877-485-2372, or 715-485-8592 for an application |
| --- | --- |
| Area Served | Polk and Burnette county residents. Local and out of area non-emergency medical transportation |
| Consumers Served | Aging (60+) and disabled individuals of all ages |
| Door-to-Door/Curb Service | Yes/yes-can provide minimal assistance into vehicle  |
| Fare | $0.29/mile; 5 or more rides/month, $0.14/mile; Veterans to Mpls VA $30.00/trip, or amt of travel pay received. Mileage is calculated from the driver’s home and back |
| Office Hours | 8:30am-4:30pm Monday-Friday |
| Operation Hours | Weekends, weekends and holidays on a case-by-case basis |
| Advance Notice | 2 business days – must have application on file |
| CPR/First Aid Trained | No |
| State Certified Vans | No |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Non-emergency medical appointments. Nutrition, employment and social on case-by-case basis |
| Wheelchairs/Lifts/Cots | No/no/no |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | Call for Quote |
| Office Hours | 5:30am – 5:30pm, Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO/Medicaid eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible person |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

**Douglas County**

| Transit Provider Name:  | Douglas County Veterans Service Office<https://www.douglascountywi.org>  |
| --- | --- |

| Contact Information | 1316 N 14th St, Room 385, Superior, WI 54880 715-395-1331 |
| --- | --- |
| Area Served | Douglas County |
| Consumers Served | Douglas County Veterans and Spouses |
| Door-to-Door/Curb Service | Demand response |
| Fare | Call for cost |
| Office Hours | 8:00am-4:30pm. Walk-ins are welcome |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Douglas County Veteran or spouse |
| Wheelchairs/Lifts/Cots | ADA approved van |
| Other | To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran’s medical center. |

| Transit Provider Name:  | Duluth-Superior Transit Authority – Bus and Stride Para-transit  |
| --- | --- |

| Contact Information | 218-722-72832402 W Michigan St Duluth, MN 55806 [www.duluthtransit.com](http://www.duluthtransit.com)  |
| --- | --- |
| Area Served | Metropolitan areas of Duluth and parts of Superior  |
| Consumers Served | Public  |
| Door-to-Door/Curb Service | Paratransit for ADA-curb to curb |
| Fare | Paratransit: $1.50 base-adult off peak- 3.00 Peak: Fixed Route 0.75 off peak and $1.50 peak |
| Office Hours | 8:00am-4:00pm |
| Operation Hours | Call for paratransit hours and application |
| Advance Notice | No for bus, yes for paratransit  |
| CPR/First Aid Trained | No/yes |
| State Certified Vans | Yes- buses |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Indian Trails Bus Service<https://www.indiantrails.com> |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | Leaves Ashland at 7:20am and is back at 8:40 pm |
| Acceptable reasons for needing transport | No restrictions |
| Wheelchairs/Lifts/Cots | No/No/No |
| Other | Large passenger buses |

| Transit Provider Name:  | Handi Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | Call for Quote |
| Office Hours | 5:30am – 5:30pm, Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO/Medicaid eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Bay Mobility LLC |
| --- | --- |

| Contact Information | baymobilityllc@gmail.com 1-715-718-6688  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities, public |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 5:00 p.m. |
| Operation Hours | Monday-Saturday 8 a.m.-5 p.m. |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Jefferson Lines |
| --- | --- |

| Contact Information | 1-858-800-8898 M-F 7:30 a.m. – 7 p.m. and Sat./Sun. – 7:30 p.m. – 4 p.m.info@jeffersonlines.com  |
| --- | --- |
| Area Served | Bus routes serving Minnesota and Wisconsin |
| Consumers Served | All  |
| Fare | Varies from locations.  |
| Operation Hours | 7 days a week, 365 days a year. |
| State Certified Vans | Bus |
| Wheelchairs/Lifts/Cots | Yes  |

| Transit Provider Name:  | Northern Access http://northern-access.com/ |
| --- | --- |

| Contact Information | 3133 Truck Center Dr, Duluth, MN 55806218-728-5464 or 1-800-853-2955 |
| --- | --- |
| Area Served | Northwest Wisconsin and Minnesota |
| Consumers Served | Elderly and persons with disabilities all ages |
| Door-to-Door/Curb Service | Door to door |
| Fare | Call for Quote  |
| Office Hours | 7:30 a.m. – 4:30 p.m. |
| Operation Hours | Call for ride requests |
| Advance Notice | Yes  |
| CPR/First Aid Trained | First aid only  |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 1-715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Senior Connections<http://www.seniorconnectionswi.org>  |
| --- | --- |

| Contact Information | 1805 N 16th St, Superior, WI 54880715-394-3611 |
| --- | --- |
| Area Served | Douglas County residents |
| Consumers Served | Elderly and disabled |
| Door-to-Door/Curb Service | Curb to curb |
| Fare | $6.00 one-way in Superior, $9 each way to the areas of Essentia, Miller Dwan, and St. Lukes medical facilities in Duluth, MN. Rural Douglas County and other Duluth destinations please call for price |
| Office Hours | 7:30am-4:30pm, Monday-Friday |
| Operation Hours | Varies. Call to set up ride |
| Advance Notice | 1 day |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any  |
| Wheelchairs/Lifts/Cots | Yes/no/no  |

**Iron County**

| Transit Provider Name:  | Iron County Senior Center |
| --- | --- |

| Contact Information | 308 3rd Ave S Hurley, WI 54534715-561-2108 |
| --- | --- |
| Area Served | Iron county |
| Consumers Served | 60+ years old and people with disabilities |
| Door-to-Door/Curb Service | Door to door, fixed route |
| Fare | Co-pay |
| Office Hours | 8:00am-4:00pm Monday-Friday |
| Operation Hours | Call for information and current status |
| Advance Notice | Yes  |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical and other |
| Wheelchairs/Lifts/Cots | No  |

| Transit Provider Name:  | Indian Trails Bus Service<https://www.indiantrails.com> |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | Leaves Hurley 6:40 a.m. back - 9:30 p.m. |
| Acceptable reasons fortransport | No restrictions |
| Wheelchairs/Lifts/Cots | No/No/No |
| Other | Large passenger buses |

| Transit Provider Name:  | Gogebic County Transit Authority[www.getaroundwup.org/providers/gogebic-county-transit-authority/](http://www.getaroundwup.org/providers/gogebic-county-transit-authority/)  |
| --- | --- |

| Contact Information | 2335 E McLeod Ave, Ironwood, MI 49934906-932-2523 bluebus1@sbcglobal.net  |
| --- | --- |
| Area Served | Gogebic County in MI |
| Consumers Served | Anyone |
| Door-to-Door/Curb Service | On Demand response and flex bus routes |
| Fare | $1.50-$3.00 |
| Office Hours | 8:00am-4:00pm, Monday-Friday |
| Operation Hours | 6:00am-6:00pm Monday-Friday  |
| Advance Notice | 24 hour notice for on Demand Trips |
| CPR/First Aid Trained | No  |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons fortransport | Any  |
| Wheelchairs/Lifts/Cots | Yes  |

| Transit Provider Name:  | Highline Corporation[www.highlinecorp.org](http://www.highlinecorp.org)  |
| --- | --- |

| Contact Information | 101 Cary Rd, Hurley, WI 54534 715-561-4515 |
| --- | --- |
| Area Served | Iron County residents only  |
| Consumers Served | Individuals with disabilities  |
| Door-to-Door/Curb Service | Call for current options available  |
| Fare | Call for rates  |
| Office Hours | 8:00am-4:00pm Monday-Friday  |
| Operation Hours | Call for each ride  |
| CPR/First Aid Trained | Yes  |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Med and non-medical  |
| Wheelchairs/Lifts/Cots | Yes/no/no  |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA/VEYO and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Iron County Veterans Service Office |
| --- | --- |

| Contact Information | 300 Taconite St. Suite 6 Hurley, WI 545341-715-561-2190 |
| --- | --- |
| Area Served | Iron County |
| Consumers Served | Iron County Veterans  |
| Services Available | Call for current options and rates |
| Office Hours | Monday–Friday 8-4 p.m. Mercer 1-3 Wed. |
| Acceptable reasons for transport | Call for more information |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1- 800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday – leave message after hours |
| Operation Hours | 7 days a week, as needed—if driver available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible people |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Twin City Cab[www.getaroundwup.org/providers/twin-city-cab-company](http://www.getaroundwup.org/providers/twin-city-cab-company)  |
| --- | --- |

| Contact Information | 346 Silver St, Ironwood, MI 49938906-932-0711 |
| --- | --- |
| Area Served | Generally, services the Ironwood/Hurley area. Will do longer trips. |
| Consumers Served | Discounts for Seniors |
| Door-to-Door/Curb Service | Demand response  |
| Fare | Call for rates  |
| Operation Hours | Available all the time, Call response  |
| Wheelchairs/Lifts/Cots | Vans  |

| Transit Provider Name:  | Bay Mobility LLC |
| --- | --- |

| Contact Information | baymobilityllc@gmail.com 1-715-718-6688  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities, public |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 5:00 p.m. |
| Operation Hours | Monday-Saturday 8 a.m.-5 p.m. |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

**Price County**

| Transit Provider Name:  | Bay Area Rural Transit (BART) Varying Bus/Van Services |
| --- | --- |

| Contact Information | 2216 6th St E Ashland WI 54806 (715)-682-9664  |
| --- | --- |
| Area Served | Ashland, Bayfield, Price  |
| Consumers Served | Seniors, persons with disabilities, public |
| Door-to-Door/Curb Service | Bus Stop and Door to Door  |
| Fare | Flat rate |
| Office Hours | Mon-Fri 6 am -7 pm, Sat 8:30 am-5 pm |
| Operation Hours | Can vary – Call for current hours  |
| Advance Notice | Usually but depends on service used |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes buses and vans |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/no |
| Other | Park Falls/Phillips Bus, Phillips/Minocqua, Prentice/Ashland Routes |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W 9th St N, Ladysmith, WI 54848 (715) 532-3727 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | Price County Elderly and Disabled Transportation Program<https://www.co.price.wi.us/236/transportation>  |
| --- | --- |

| Contact Information | 104 S Eyder Ave, P.O. Box 88, Phillips, WI 54555 1-715-339-2158  |
| --- | --- |
| Area Served | Price county |
| Consumers Served | 60+ and persons with disabilities all ages  |
| Door-to-Door/Curb Service | Door through Door & Volunteer Driver |
| Fare | Mileage charged & Weekly Phillips Park Falls Shopping Trips are $4.00 |
| Office Hours | 8:00am-4:30 Monday-Friday |
| Operation Hours | 8:00am-4:30 Monday-Friday |
| Advance Notice | 2 business days |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Medical, employment, shopping, any |
| Wheelchairs/Lifts/Cots | Yes/no/no  |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program[m](http://www.cilww.com) |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

**Sawyer County**

| Transit Provider Name:  | Cindy’s Taxi Service<https://www.yellowpages.com/hayward-wi/mip/cindys-taxi-service-8143915>  |
| --- | --- |

| Contact Information | 10955 N Airport Rd, Hayward, WI 54843715-634-2989  |
| --- | --- |
| Area Served | Hayward and surrounding area  |
| Consumers Served | Any |
| Door-to-Door/Curb Service | Yes  |
| Fare | Call for rates  |
| Operation Hours | Call to schedule a ride  |
| Wheelchairs/Lifts/Cots | Standard vehicle  |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W 9th St N, Ladysmith, WI 54848 (715) 532-3727 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | Namekagon Transit – Bus/Van and Mobility Manager Services Available |
| --- | --- |

| Contact Information | 9790 County Hwy K Hayward, WI 54843 866-296-9599 or 715634-6633 |
| --- | --- |
| Area Served | Barron, Washburn, Sawyer, Bayfield & LCO |
| Consumers Served | General public, senior, disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | $1.00-$2.00 reduced varied for some |
| Office Hours | 8:00 a.m. -4:30 p.m. |
| Operation Hours | Varies by service call for current hours |
| Advance Notice | 24 hours for peak hours |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Yes/yes |
| Wheelchairs/Lifts/Cots | Yes |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and availabe |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Northwest Express Shuttle <http://nwtexpressshuttle.com/>  |
| --- | --- |

| Contact Information | 15954 Rivers Edge Dr. Suite 201, Hayward, WI 54843 1-715-638-0431 |
| --- | --- |
| Area Served | Servicing Northwest WI and the Twin Cities. Scheduled and charter service from Hayward, Stone Lake, Trego, Spooner, Shell Lake and surrounding areas. |
| Consumers Served | All  |
| Door-to-Door/Curb Service | varies |
| Fare | Call for rates |
| Office Hours | 8:30-4:30 |
| Operation Hours | 7 days a week – call for current schedule |

| Transit Provider Name:  | Senior Resource Centerhttp://seniorresourcecenternorth.org |
| --- | --- |

| Contact Information | 15856 E. 5th Street Hayward, WI 548431-715-634-3000 |
| --- | --- |
| Area Served | Sawyer County |
| Consumers Served | Age 55+ or person with a disability  |
| Door-to-Door/Curb Service | Door to door  |
| Fare | $1.00 one-way during regular hours; $2.00 before 9:00am and after 3:00pm |
| Office Hours | 8:00am-4:00pm |
| Operation Hours | 8:00am-4:00pm M-Th 9-1 p.m. Friday |
| Advance Notice | 24 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

**Washburn County**

| Transit Provider Name:  | ADRC – Washburn County: RSVP Transport[www.co.washburn.wi.us/departments/aging-disability-resource-ctr](http://www.co.washburn.wi.us/departments/aging-disability-resource-ctr)  |
| --- | --- |

| Contact Information | 850 W Beaverbrook Ave, Ste 4, Spooner, WI 54801 1- 715-635-4460 |
| --- | --- |
| Area Served | Washburn County residents, 60+ and residents with disabilities. VEYO and Family Care users are ineligible |
| Consumers Served | Services prioritized to medical and nutrition-related rides. Will service all eligible Washburn County Residents in county lines and can transport to specialized medical appointments outside the county line. |
| Door-to-Door/Curb Service | Door to door, first come first serve basis |
| Fare | Call for rates |
| Office Hours | Monday-Friday, normal business hours |
| Operation Hours | Monday-Friday, normal business hours  |
| Advance Notice | 24 hour notice |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Medical and nutrition primarily  |
| Wheelchairs/Lifts/Cots | Call for more info |

| Transit Provider Name:  | B and L Medical Transport |
| --- | --- |

| Contact Information | 935 Yorkshire Ave, Rice Lake, WI 54868715-736-1171 |
| --- | --- |
| Area Served | Rice Lake and surrounding area |
| Consumers Served | Anyone  |
| Door-to-Door/Curb Service | Demand response  |
| Fare | Call for fares |
| Office Hours | All hours, every day |
| Operation Hours | All hours, every day  |
| Emergency/Non-emergency | No/yes  |
| Wheelchairs/Lifts/Cots | Yes/yes |

| Transit Provider Name:  | Faith In Action www.fiawashburn.org |
| --- | --- |

| Contact Information | 1790 Scribner St, Spooner, WI 54801715-635-2252 |
| --- | --- |
| Area Served | Based out of Spooner and mainly services the local area.  |
| Consumers Served | 60 years and older |
| Door-to-Door/Curb Service | Door to door  |
| Fare | Donations |
| Office Hours | 8:00am-1:00pm Monday-Friday  |
| Operation Hours | Volunteers can provide rides seven days a week |
| Advance Notice | yes |
| Emergency/Non-emergency | No/yes |
| Acceptable reasons for transport | Volunteer Driver - Mainly non-medical – COVID may have limited these service, please call. |
| Wheelchairs/Lifts/Cots | No/no/no |

| Transit Provider Name:  | Handi Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | Call for Price Quote |
| Office Hours | 5:30am – 5:30pm, Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for transport | Any who can pay or gets Medicaid/VEYO |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W. 9th St N, Ladysmith, WI 54848 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr. preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | Namekagon Transit – Bus/Van and Mobility Manager Services Available |
| --- | --- |

| Contact Information | 9790 County Hwy K Hayward, WI 54843 866-296-9599 or 715634-6633 |
| --- | --- |
| Area Served | Barron, Washburn, Sawyer, Bayfield & LCO |
| Consumers Served | General public, senior, disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | $1.00-$2.00 reduced varied for some |
| Office Hours | 8:00 a.m. -4:30 p.m. |
| Operation Hours | Varies by service call for current hours |
| Advance Notice | 24 hours for peak hours |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Yes/yes |
| Wheelchairs/Lifts/Cots | Yes |
| Acceptable reasons for transport | Any |
| Wheelchairs/Lifts/Cots | Yes |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program  |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | NWT Express Shuttle<http://www.cilww.com> |
| --- | --- |

| Contact Information | 715-634-5307 |
| --- | --- |
| Area Served | Servicing Northwest WI and the Twin Cities. Scheduled and charter service from Hayward, Stone Lake, Trego, Spooner, Shell Lake and surrounding areas. |
| Consumers Served | Everyone  |
| Fare | Call for rates |
| Office Hours | All hours of all days  |
| Operation Hours | All hours of all days  |
| Advance Notice | Varies call for details |
| Emergency/Non-emergency | No/Yes |
| Wheelchairs/Lifts/Cots | Call to verify |

| Transit Provider Name:  | Washburn County Veterans Service Office |
| --- | --- |

| Contact Information | 304 2nd St. Shell Lake, WI 548711-715-635-4470 vets@co.washburn.wi.us |
| --- | --- |
| Area Served | Washburn County |
| Consumers Served | Washburn County Veterans  |
| Fare | $25.00 per trip |
| Office Hours | 8:00am-4:30pm to schedule a ride |
| Acceptable reasons for needing transport | Transportation to VA Medical Appointments |
| Wheelchairs/Lifts/Cots | For those who are ambulatory and non-emergency |

**Bad River**

| Transit Provider Name:  | Bad River Transit Systemwww.badriver-nsn.gov/tribal-operations/transit |
| --- | --- |

| Contact Information | 715-685-9461 |
| --- | --- |
| Area Served | Bad River Reservation and city of Ashland |
| Consumers Served | Seniors, persons with disabilities, all public |
| Door-to-Door/Curb Service | Bus Stop |
| Fare | $1.00 – discounts available through bus pass |
| Office Hours | 8:00 am – 5:00pm |
| Operation Hours | 7am to 2am |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes/buses |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/Yes/No |

| Transit Provider Name:  | Handi Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | VEYO/Medicaid Eligible and private pay  |
| Office Hours | 5:30am – 5:30pm, Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or gets MA |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Indian Trails Bus Service<https://www.indiantrails.com> |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | Leaves Ashland at 7:20am and is back at 8:40 pm |
| Advance Notice | No |
| Acceptable reasons for needing transport | No restrictions |
| Wheelchairs/Lifts/Cots | No/No/No |
| Other | Large passenger buses |

| Transit Provider Name:  | Ashland County Aging Unit- Bus and Volunteer Driver Medical Transportation www.ashlandaging.com |
| --- | --- |

| Contact Information | 400 Chappel Ave., Ste 100, Ashland WI 54806 1-715-682-4414 ext 0 or 1-888-682-7672 |
| --- | --- |
| Area Served | Ashland County |
| Consumers Served | Seniors ages 60 + and persons with disabilities |
| Door-to-Door/Curb Service | Door to Door and bus |
| Fare | Flat rate for bus, $1.00 per one-way in city, co-pay for volunteer driver |
| Office Hours | 8-4:30pm Mon-Fri |
| Operation Hours | 8-4:00pm Mon-Fri |
| Advance Notice | Yes |
| CPR/First Aid Trained | No |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any for bus, medical only for volunteer driver |
| Wheelchairs/Lifts/Cots | Yes/Yes/No on bus, ambulatory only for medical volunteer driver |

| Transit Provider Name:  | Bay Area Rural Transit (BART)www.bartbus.com |
| --- | --- |

| Contact Information | 715-682-9664 300 Industrial Park Rd. Ashland WI 54806 |
| --- | --- |
| Area Served | Ashland, Bayfield and Price Counties |
| Consumers Served | Seniors, persons with disabilities, all public |
| Door-to-Door/Curb Service | Door to Door Bus Stop, Mobility Manager Available |
| Fare | Flat rate |
| Office Hours | Can call Mon-Fri 6am-7pm, Sat. 8:30am-5:00pm |
| Operation Hours | Can vary – Call for current hours and routes |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes  |
| State Certified Vans | Yes – buses |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/Yes/No  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W 9th St N, Ladysmith, WI 54848 (715) 532-3727 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and if available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO eligible people |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

**Lac Courte Oreilles**

| Transit Provider Name:  | Cindy’s Taxi Service<https://www.yellowpages.com/hayward-wi/mip/cindys-taxi-service-8143915>  |
| --- | --- |

| Contact Information | 10955 N Airport Rd, Hayward, WI 54843715-634-2989  |
| --- | --- |
| Area Served | Hayward and surrounding area  |
| Consumers Served |  |
| Door-to-Door/Curb Service | Yes  |
| Fare | Call for rates  |
| Office Hours |  |
| Operation Hours | Call to schedule a ride  |
| Wheelchairs/Lifts/Cots | Standard vehicle  |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA/VEYO and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Key Care Transportation LLCLift Equipped Vans |
| --- | --- |

| Contact Information | 617 W 9th St N, Ladysmith, WI 54848 (715) 532-3727 |
| --- | --- |
| Area Served | Rusk, Price, Ashland, Barron, Sawyer |
| Consumers Served | VEYO, INCLUSA, and self-pay |
| Door-to-Door/Curb Service | Yes on request lift van |
| Fare | Call for trip quote  |
| Office Hours | 8:00am – 6:00pm |
| Operation Hours | 24/7 based on driver availability  |
| Advance Notice | 24 hr preferred |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Yes/yes/no |

| Transit Provider Name:  | Namekagon Transit – Bus/Van and Mobility Manager Services Available |
| --- | --- |

| Contact Information | 9790 County Hwy K Hayward, WI 54843 866-296-9599 or 715634-6633 |
| --- | --- |
| Area Served | Barron, Washburn, Sawyer, Bayfield & LCO |
| Consumers Served | General public, senior, disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | $1.00-$2.00 reduced varied for some |
| Office Hours | 8:00 a.m. -4:30 p.m. |
| Operation Hours | Varies by service call for current hours |
| Advance Notice | 24 hours for peak hours |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Yes/yes |
| Wheelchairs/Lifts/Cots | Yes |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Northwest Express Shuttle <http://nwtexpressshuttle.com/>  |
| --- | --- |

| Contact Information | 15954 Rivers Edge Dr. Suite 201, Hayward, WI 54843 1-715-638-0431 |
| --- | --- |
| Area Served | Servicing Northwest WI and the Twin Cities. Scheduled and charter service from Hayward, Stone Lake, Trego, Spooner, Shell Lake and surrounding areas. |
| Consumers Served | All  |
| Door-to-Door/Curb Service | varies |
| Fare | Call for rates |
| Office Hours | 8:30-4:30 |
| Operation Hours | 7 days a week – call for current schedule |

| Transit Provider Name:  | Senior Resource Centerhttp://seniorresourcecenternorth.org |
| --- | --- |

| Contact Information | 15856 E. 5th Street Hayward, WI 548431-715-634-3000 |
| --- | --- |
| Area Served | Sawyer County |
| Consumers Served | Age 55+ or person with a disability  |
| Door-to-Door/Curb Service | Door to door  |
| Fare | $1.00 one-way during regular hours; $2.00 before 9:00am and after 3:00pm |
| Office Hours | 8:00am-4:00pm |
| Operation Hours | 8:00am-4:00pm M-Th 9-1 p.m. Friday |
| Advance Notice | 24 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency  |
| Acceptable reasons for needing transport | Medical and non-medical  |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

**Red Cliff**

| Transit Provider Name:  | Bay Area Rural Transit (BART)www.bartbus.com |
| --- | --- |

| Contact Information | 2216 6th St E Ashland, WI 54806 715-682-9664 |
| --- | --- |
| Area Served | Ashland, Bayfield, Washburn and Price |
| Consumers Served | Seniors, persons with disabilities, public |
| Door-to-Door/Curb Service | Bus Stop/Door to Door, Mobility Manager services – Many options available |
| Fare | Flat rate |
| Office Hours | Mon-Fri 6am-7pm, Sat. 8:30am-5:00pm |
| Operation Hours | Varies depending on service – please call |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes  |
| State Certified Vans | Yes – buses/vans |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/Yes/No  |

| Transit Provider Name:  | Bayfield County Veterans Service Office |
| --- | --- |

| Contact Information | PO Box 367, Washburn, WI 54891715-373-6137<https://www.bayfieldcounty.org/153/Veterans-Service-Office>  |
| --- | --- |
| Area Served | Bayfield County |
| Consumers Served | Bayfield County Veterans  |
| Fare | Call for rates |
| Office Hours | 8:00am-4:00pm to schedule a ride |
| Acceptable reasons for needing transport | Transportation to VA Medical Appointments |
| Wheelchairs/Lifts/Cots | Wheelchair accessible and personal vehicles utilized |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Indian Trails Bus Service<https://www.indiantrails.com> |
| --- | --- |

| Contact Information | 109 E Comstock St, Owosso, MI 48867800-292-3831 |
| --- | --- |
| Area Served | Hurley to Ashland to Iron River to Brule to Superior to Duluth and back |
| Door-to-Door/Curb Service | Fixed route/Demand response |
| Fare | Yes  |
| Operation Hours | Leaves Ashland at 7:20am and is back at 8:40 pm |
| Acceptable reasons for needing transport | No restrictions |
| Wheelchairs/Lifts/Cots | No/No/No |
| Other | Large passenger buses |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday  |
| Operation Hours | 7 days a week, as needed and available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |

| Transit Provider Name:  | Namekagon Transit – Bus/Van and Mobility Manager Services Available |
| --- | --- |

| Contact Information | 9790 County Hwy K Hayward, WI 54843 866-296-9599 or 715634-6633 |
| --- | --- |
| Area Served | Barron, Washburn, Sawyer, Southern Bayfield & LCO |
| Consumers Served | General public, senior, disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | $1.00-$2.00 reduced varied for some |
| Office Hours | 8:00 a.m. -4:30 p.m. |
| Operation Hours | Varies by service call for current hours |
| Advance Notice | 24 hours for peak hours |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Yes/yes |
| Wheelchairs/Lifts/Cots | Yes |

| Transit Provider Name:  | Pathways Transport |
| --- | --- |

| Contact Information | 30 E. Bayfield St Washburn, WI 54891 715-373-2800  |
| --- | --- |
| Area Served | Ashland, Bayfield, Douglas, Iron |
| Consumers Served | Seniors and persons with disabilities  |
| Door-to-Door/Curb Service | Door to door and door through door |
| Fare | Call for rate |
| Office Hours | 8:00 a.m. – 4:00 p.m. |
| Operation Hours | 24 hours |
| Advance Notice | Yes |
| CPR/First Aid Trained | Yes |
| State Certified Vans | Yes |
| Emergency/Non-emergency | Non-emergency |
| Wheelchairs/Lifts/Cots | Yes/yes/yes |

| Transit Provider Name:  | Red Cliff Transit System - http://redcliff-nsn.gov/community/resources/transportation-babaamaadizi |
| --- | --- |

| Contact Information | 88385 Pike Road, Hwy 13, Bayfield, WI 54814715-779-3700. Call 715-682-9664 to request a ride |
| --- | --- |
| Area Served | Red Cliff and immediate surrounding areas |
| Consumers Served | Demand response  |
| Door-to-Door/Curb Service | Door to Door |
| Fare | $1 - $2 |
| Operation Hours | Monday-Friday: 6:00 a.m. – 8 p.m. Saturday: 8 a.m. – 4:30 p.m. |
| Acceptable reasons for needing transport | Any |
| Wheelchairs/Lifts/Cots | Small buses with wheelchair lifts |

**St. Croix**

| Transit Provider Name:  | ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org |
| --- | --- |

| Contact Information | 100 Polk County Plaza, Suite 60, Balsam Lake, WI 54810 Call 877-485-2372, or 715-485-8592 for an application |
| --- | --- |
| Area Served | Polk and Burnette county residents. Local and out of area non-emergency medical transportation |
| Consumers Served | Aging (60+) and disabled individuals of all ages |
| Door-to-Door/Curb Service | Yes/yes-can provide minimal assistance into vehicle  |
| Fare | $0.29/mile; 5 or more rides/month, $0.14/mile; Veterans to Mpls VA $30.00/trip, or amt of travel pay received. Mileage is calculated from the driver’s home and back |
| Office Hours | 8:30am-4:30pm Monday-Friday |
| Operation Hours | Weekends, weekends and holidays on a case-by-case basis |
| Advance Notice | 2 business days – must have application on file |
| CPR/First Aid Trained | No |
| State Certified Vans | No |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Non-emergency medical appointments. Nutrition, employment and social on case-by-case basis |
| Wheelchairs/Lifts/Cots | No/no/no |

| Transit Provider Name:  | Handi-Lift |
| --- | --- |

| Contact Information | 1-800-989-7433 or 715-822-5077 |
| --- | --- |
| Area Served | Western WI and MN |
| Consumers Served | General public including elderly/disabled |
| Door-to-Door/Curb Service | Yes/yes |
| Fare | MA and private pay – call for quote |
| Office Hours | 5:00 am – 7 p.m., Monday-Friday |
| Operation Hours | Same but dialysis can be on Sat |
| Advance Notice | Prefer 1-2 days |
| CPR/First Aid Trained | Yes/yes |
| State Certified Vans | Yes  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Any who can pay or is VEYO eligible |
| Wheelchairs/Lifts/Cots | Yes/yes/no  |

| Transit Provider Name:  | Faith In Action www.fiawashburn.org |
| --- | --- |

| Contact Information | 1790 Scribner St, Spooner, WI 54801715-635-2252 |
| --- | --- |
| Area Served | Based out of Spooner and mainly services the local area.  |
| Consumers Served | 60 years and older |
| Door-to-Door/Curb Service | Door to door  |
| Fare | Donations |
| Office Hours | 8:00am-1:00pm Monday-Friday  |
| Operation Hours | Volunteers can provide rides seven days a week |
| Advance Notice | yes |
| Emergency/Non-emergency | No/yes |
| Acceptable reasons for transport | Volunteer Driver - Mainly non-medical – COVID may have limited these service, please call. |
| Wheelchairs/Lifts/Cots | No/no/no |

| Transit Provider Name:  | New Freedom Volunteer Driver and Voucher Program<http://www.cilww.com> |
| --- | --- |

| Contact Information | Center for Independent Living for Western WI 2920 Schneider Ave. E, Menomonie, WI 54751 1-800-228-3287 |
| --- | --- |
| Area Served | Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood |
| Consumers Served | Persons with disabilities all ages |
| Door-to-Door/Curb Service | Yes  |
| Fare | Co-pay |
| Office Hours | 8:00am – 4:30pm Monday-Friday |
| Operation Hours | 7 days a week, as needed and if available |
| Advance Notice | 48 hours |
| CPR/First Aid Trained | No  |
| State Certified Vans | No  |
| Emergency/Non-emergency | Non-emergency |
| Acceptable reasons for needing transport | Medical, nutrition, personal, social, education, employment. No medical for VEYO qualified person  |
| Wheelchairs/Lifts/Cots | Yes/no/no |
| Other | A voucher program is also available for riders who have friends and relatives who can drive them |